## HELLO, FROM

A Look at Artificial Intelligence in the Consumer-Packaged Goods Industry (correctioned) (rection(s))





Stefanos Karagos - Founder & CEO

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# We are PEAN

**Strategic A.I. for Business Decisions** 

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## who we are. ten+ years of vertical experience.

We Solve Business Challenges Building A.I. Platforms.

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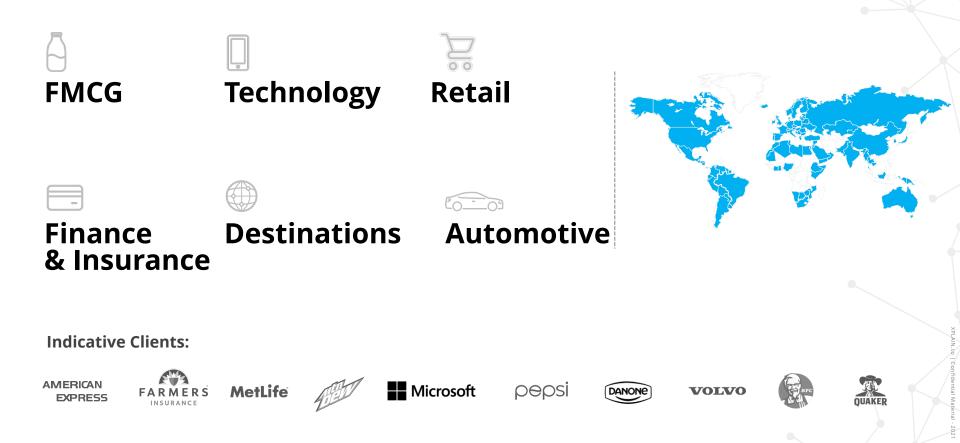
from the Internationalists -American National Advertisers Association, US.

#### Clients in 71 Countries

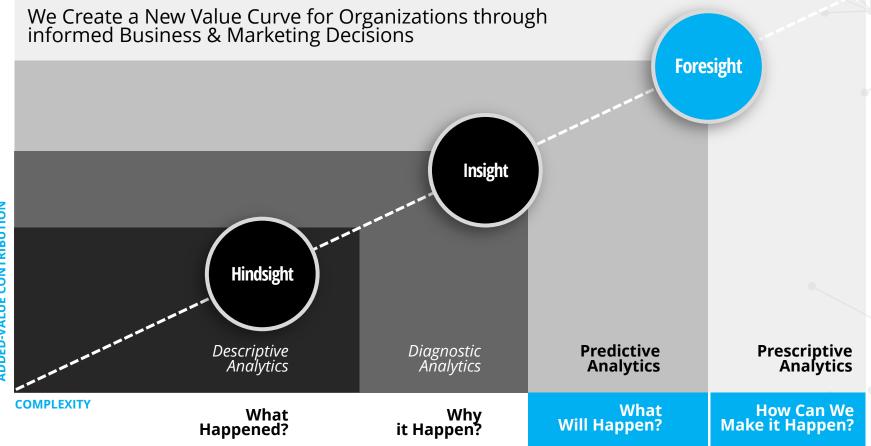
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## wide glocal expertise.



## we transform data to decision Intelligence



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2017

## In an era, where **change is the only constant** and best practices are redefined in unbelievable speed...

Recent Research has found that **34 of the world's top 50** consumer goods companies experienced a decline in revenues, profits or both in recent years.

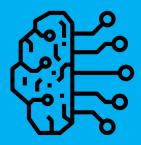
## The definition of insanity is **doing the same thing** over and over again, but **expecting different results**.

Albert Einstein

## ARTIFICIAL INTELLIGENCE CAN MAKE THE DIFFERENCE

Friend or Foe? BS or Necessity?

## WHAT IS A.I.? – JARGON BUSTER



#### **Artificial Intelligence (AI)**

is intelligence demonstrated by machines, as opposed to the natural intelligence displayed by humans or animals.

#### **Machine Learning**

A form of A.I. that enables a system to **learn from data** rather than through explicit programming. Using a variety of algorithms, incrementally learns from data to improve & predict outcomes.

#### **Deep Learning**

A specific method of machine learning that incorporates **neural networks** in successive layers in order to learn from data in an iterative manner.

## THE ROLE OF A.I. IN FMCG OPERATIONS

**A.I. in the FMCG industry will not take over any jobs completely.** It will rather play an assistive role to help businesses make decisions based on fact-based information and insights.

### **Artificial Intelligence's Impact is Likely to be Most Substantial in**

#### Marketing & Sales

### Supply-chain Management & Manufacturing

**McKinsey's Research:** An examination of more than 400 A.I. use cases revealed the two areas where A.I. can have the greatest impact.

#### Indicative Areas of Challenges where A.I. Can make the Difference

Decision Intelligence is the new El Dorado

<b>Optimized Promotions</b>	<b>Competitive Intelligence</b>	Logistics Optimization
Product Portfolio and Assortment	New Product Development	Predictive Maintenance
Pricing Optimization	<b>Demand Prediction</b>	Account Inventory Optimization
<b>Consumer Behavior</b>	Brand Exposure & Perception	Communication Efficiencies & Impact

## **TWO REAL CASES – HARD CHALLENGES**

Predictive Analytics on SKU Assortment Super Bowl Campaign Optimization

## **PREDICTIVE ANALYTICS ON SKU ASSORTMENT**

Secure Sales Under Covid's Impact



> **The Challenge:** One of the world's biggest **CPG Organizations** India 1.000 SKUs 1.000.000 Stores How to take the right SKUs to the right store at the right time, every day.



#### The Data Layers:

Client Data	Consumer Data	Macro Data
i.e.	i.e.	i.e.
Sales	Category Conversations	Weather
Product Master	Related Reactions	Socio-Economic
Store Master	Search Related Behavior	Consumer Spending Power
Returns	Search Related Trends	GDP
Distribution	Category Key Topics &	Illiteracy
Location/Geography	Themes of Narratives	

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#### The A.I. Platform:

A Decision system of Multilayered Algorithmic Models for Store Level Assortment Recommendations & Demand Forecasting:

- An "ideal" assortment recommendation on a per store level (ideal: the SKU mix that will maximize unique SKUs sold)
- A dynamically rolling 14-day Demand Forecasting (on a daily, per-store and SKU level)



#### **The Results**

**83-94% Accuracy** on Predictions per Store per Day for the Next 14 Days.

## SUPER BOWL CAMPAIGN OPTIMIZATION

Secure Advertising Investment





#### Securing a 10M Campaign Investment

#### **The Challenge**

How to Optimize a Video Ad for maximum performance during Super Bowl game, across all the Media Channels (Off and Online)





#### Securing a 10M Campaign Investment

#### What we Did?

Predictive Emotional and Brain Impact via EEGtrained A.I. Algorithm to get closer to the truth. 1.2M Assets Classified Data set.



#### **Predictive Emotional and Brain Impact via EEG\*-Trained A.I.**

Predictive Analytics analyzing every pixel/second of your content & campaigns in Real Time

#### Get closer to the truth

**Bypass traditional methods** of market research that rely on what people tell you and **go straight to the source – the brain**.

**Understand emotions behind behavior** Find out how consumers actually feel about your product/campaign/content!

#### Validate ideas & concepts

Make bolder business decisions by using brain data as part of your Capabilities Building. Test prototypes, validate ideas and more.

\*An electroencephalogram (EEG) is a test that detects electrical activity in your brain



#### Securing a 10M Campaign Investment

#### **The Result**

One of Best Ever Performed TVC on Superbowl



Where the Human Eye will Focus and the Probability on Brain's Understanding, 84% Doritos 90%

## ADOPT OR ABORT

My five cents

## **DO YOU REMEMBER NAPSTER?**

It was the first indicator of the Music Industry Disruption. (No? I suppose you know Netflix)

The next is Retail FMCG.



# What are your challenges today?

## THANK YOU!

Stefanos Karagos karagos@xplain.co



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